

NTRLS IT: Real Stories  
**Antivirus Software**

**Issue / Problem:**

Here at the system office and at several libraries in our system, we have been using an aging Symantec Corporate Antivirus software solution which has had issues with other automation software. We needed to update and upgrade the current status quo to make sure our computers were safe and protected.

**Background Information you should know about:**

What is antivirus software? Antivirus software helps keep your computers running smooth and helps prevent your computers and servers from getting a computer virus. Computer viruses can wreck havoc on your operating system by not allowing it to run properly and not run at all and steal personal and private information off the infected machine or networked computers or much worse. This is why it is essential to have this software installed and maintained with current software versions and virus database files.

**Resolution / How we solved the problem:**

We decided on and switched to AVG Antivirus Network Edition for several reasons:

1. The software is easy to use and configure even from the admin side of things with a server/client environment.
2. The software doesn't use a lot of system resources compared to what we were using.
3. Walling Data, the official reseller for AVG, offers 24/7 tech support with the licensing purchase and maintenance.
4. They offer a one or two year volume licensing agreement and will offer the price at lower costs the more you buy along with a longer two year term.
5. The minimum licensing purchase requirement is at least two computers which beats a lot of other vendors of at least ten or more.
6. A government discount is offered as well which knocks off 30% of the retail price.

If anyone that reads this article is interested in finding out more or wanting to purchase the antivirus solution, then you can call Walling Data at 1-866-833-5727. If you have any questions or comments, please contact me at [abeatty@ntrls.org](mailto:abeatty@ntrls.org).